

Dunn & Farrugia

FENCING AND GATES

HELPING FENCE AUSTRALIA SINCE 1970

PRODUCT WARRANTY AND MAINTENANCE GUIDE – October 2021

WARRANTY

- 10 yrs ColorMAX® Boundary Fencing** (not within 1km from ocean or splash distance (1.5m) from a salt water pool)
NOTE: Warranty is provided by BlueScope Steel Limited and is subject to the **Colorbond® steel for fencing** warranty guidelines, available to view at www.bluescopesteel.com.au
- 10 yrs TimberSLAT™** (not within 1km from ocean or splash distance (1.5m) from a salt water pool)
- 10 yrs WallMAX®** (not within 1km from ocean or splash distance (1.5) from salt water pool)
- 5 yrs ColorMAX® Gates** against rusting or peeling of powder coating (not within 1km from ocean or splash distance (1.5m) from salt water pool)
- 5 yrs DuraBOND®** (not within 1km from ocean or splash distance (1.5m) from a salt water pool)
- 3 yrs Pre Gal** (not within 1km from ocean or splash distance (1.5m) from a salt water pool)
- 2 yrs Hot Dipped Gal, Aluminium extruded frames & posts** (not within 1km from ocean or splash distance (1.5m) from a salt water pool)
- 3 yrs Automatic Motors and Hardware *conditions apply** (not within 1km from ocean or splash distance (1.5m) from a salt water pool)
- 5 yrs Shades** on all components fabric, structure and motor (not within 1km from ocean or splash distance (1.5m) from a salt water pool)
- Nil Warranty Chainwire** due to market pricing. Made to Australian Standards by Protective Fencing.
- Nil Warranty Glass.** Glass made to Australian Standards. No warranty on breakage.

Powder coat decorative finishes enhance the appearance of your fence and will incur natural fading over time from UV; this is not covered by warranty.

MAINTENANCE GUIDE

- Avoid earth or soil coming in contact with the fence.
- Automation of sliding gates, track and rack must be clear of debris – i.e.; stones, leaves, sand etc.
- Check drainage holes occasionally for any blockages.
- WallMAX® needs to be coated (paint or other) and installed to manufacturers specifications.
- Fertilizers and garden chemicals should not be used in or around fences to limit contact.
- Slope all concrete away from post to limit any water build up around base of post.
- All fences and gates should be cleaned on a regular basis (monthly) with a soft brush and a mild detergent solution. Do not use harsh abrasive products.
- Prevent contact of sunscreens containing semi-conducting metal oxides such as titanium dioxide (TiO₂) and zinc oxide (ZnO) as they can accelerate the degeneration of our painted surfaces.
- In a salt water pool application the fencing should be washed down after each swim.
- Materials should not be leaned or stacked against the fence to avoid the fencing being pushed out of alignment.
- Where ball bearing hinges are installed they should be oiled regularly (3 monthly).
- Avoid contact with green or wet timber and treated timber sleepers or logs.
- Automation of swing gates, support and pivot of motor must be oiled regularly (3 monthly).
- Metal filings from self drilling screws, rivet shanks and other steel particles must be removed immediately to avoid rust and staining. Angle grinders should not be used to cut fencing.
- Aluminium posts should not be set directly into rapid or quick setting concrete. Posts should be insulated to avoid direct contact with these products as additive reacts with aluminium.
- Shades for regular care and maintenance, excessive dirt should be washed from fabric using a soft brush, spray with warm water, (not exceeding 40°) and air dry.

Warranty applies only if above maintenance procedures are adhered to. Ball bearing hinges and automated motors will fail if not oiled as recommended and warranty will be void. Use of heavy cleaners such as brick acid will void warranty. Animal urine will void warranty. On inspection any build up of salt voids warranty as this indicates no maintenance. Proof of purchase will be required prior to admission of any warranty claim. *12months with further 2years return to base manufacturers fault.

Previous Versions: Aug04, Jan05, Sept05, Oct05, Sept06, Jan09, Mar11, Aug11, Mar12, Oct12, Nov13, Jan14, Dec14, Mar16, Apr16.

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